



# Terms of Purchase:

## Healing Business Mastermind

### What is the Healing Business Mastermind?

The Healing Business Mastermind is an online digital subscription service, where users pay monthly to access online training that helps them with various aspects of creating a business. It is designed for healers, therapists, coaches in the wellness industry.

By entering into the Healing Business Mastermind, we assume your agreement to these terms of purchase and has the same binding agreement as a signed contract.

In these terms we endeavour to be transparent and speak in plain English. Any queries about the contents of this agreement can be made to [sarah@healingbusiness.co.uk](mailto:sarah@healingbusiness.co.uk) before you purchase.

### What's included in the Mastermind?

The training is delivered through an online platform, via video, downloadable pdf documents, guided visualisations, tapping videos and scripts, affirmations.

There is a monthly live group session delivered via Zoom, which may be recorded. If you do not wish to be recorded on a call it is your responsibility to let the host know at the beginning of the call. We will transparent as to whether the call is recorded and if it will be shared or not. Otherwise, your consent is assumed by you being on the call.

Other group coaching calls and bonuses may be included from time to time.

### How do I access the Mastermind?

Once you have made payment, you will be given access to the membership area. This can be found at <https://healingbusiness.co.uk/membership-area>

You will be asked to create a user name and password and then will have access to the online portal.



The user name and password you create when you sign up is yours alone. You must not share this with anyone else. We reserve the right to remove anyone who invites a non-paying user to access the mastermind. In this case the subscription payment will be terminated, no refunds given and no further payment taken. In such cases, Healing Business' decision is final.

We reserve the right to refuse access or remove anyone from the membership as long as the reasons are not unlawful or contravene equality legislation. In such cases Healing Business' decision is final.

### **Payment Terms**

Payment is taken monthly, automatically, using our payment portal Stripe. As long as you are a paying member, you will have access to the online portal.

The price of the subscription will increase over time, however, the price you pay at the time of purchase becomes your monthly subscription amount and will not go up for you. Essentially, you "lock in" the price that you enter the subscription at.

Additional products and services, such as one to one coaching sessions, can be purchased. This is not included in your monthly subscription.

### **Refund Terms**

You may apply for a refund in writing within the first 14 days of your subscription to [sarah@healingbusiness.co.uk](mailto:sarah@healingbusiness.co.uk) . Refunds will be returned to the payment method you used to purchase the subscription.

### **Terminating Your Membership**

The membership subscription is a rolling monthly contract and you have the right to cancel at any time. Membership can be terminated by emailing [sarah@healingbusiness.co.uk](mailto:sarah@healingbusiness.co.uk). Your subscription will be cancelled and you will be



emailed with confirmation. No payments will be taken in future. You will no longer have access to the membership area or any of the content contained within.

We will ask you to complete a customer feedback survey, which is optional.

### **Disclaimer**

All content delivered whether by Healing Business or guest experts is for information purposes only and should not be interpreted as advice. We do our best to ensure that the information is up to date and accurate although cannot guarantee this as things can change. This includes content within the membership, the website and any content on the website, or social media channels.

Results may vary between individuals and results are not promised or guaranteed.

Any actions and decisions you make as a result of the information contained within the membership are taken entirely at your own risk. We expressly exclude any liability for direct, indirect or consequential loss or damage incurred by you or others (financial, physical, emotional, energetic, spiritual) as a result of your subscription to the membership or any products and services supplied by Healing Business. By entering into this subscription you agree that we accept no liability for any loss or damages you may incur.

### **Copyright and Intellectual Property**

All content contained within the Healing Business Mastermind, by all contributors, belongs to Healing Business and must not be copied, distributed or shared without prior written consent.

Content includes, but is not limited to, pdf documents, videos, slides, guidebooks, word documents, excel documents, templates, audio recordings, emails, mp3 files, ebooks, images, photos, text, affirmations etc.

### **Third party links**

Any third party links, including affiliate links, are included with our best efforts to ensure they are relevant and high quality. They are to be used for information purposes and



we take no responsibility for third part content, opinions, omissions or errors. Please see their terms of business and privacy policies.

### **Confidentiality and Privacy**

We are registered with and adhere to the regulations set out by the Information Commissioners Office (ICO). Please see the Privacy Policy (go to [www.healingbusiness.co.uk](http://www.healingbusiness.co.uk) for the most up to date version).

### **Disputes**

Any complaints or disputes can be made in writing to [sarah@healingbusiness.co.uk](mailto:sarah@healingbusiness.co.uk). We will acknowledge receipt of your email and aim to reply within 7 days. If such a need arises we will seek mediation and will work towards a fair and speedy resolution.

**Healing Business Mastermind: Terms of Business.**

**Mailing Address: Healing Business. 143 Bretch Hill, Banbury, OX16 0LB**

This document was amended on 27/02/2020 and will be reviewed annually, or before if such need arises.

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